

IT Services Summary

We offer a wide range of information technology (IT) management services including computer and network support, system analysis, mobile device management, and training. Contact us at 304-945-3072 or info@thehackettpraxis.com for additional information.



The Hackett Praxis, LLC

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Information Technology Management



"From Theory to Business Value"



The Hackett Praxis, LLC

The Hackett Praxis, LLC is a technology and management consulting business headquartered in the Charleston, West Virginia area. The primary focus of our custom Information Technology Management Practice technical services is to create value for your organization using proven technology practices. We offer you the following and others:

- Project Cabling and Network Infrastructure
- Network Installation and Administration
- Computer Hardware Installation and Diagnostics
- Computer Software Installation and Configuration
- Office Productivity Software Training
- Server Installation, Configuration, and Administration
- Cloud-Based Services
- Mobile Device Management

Technical Service Offerings (Basic)

Network Installation and Administration

- Network consultation
- Network repair
- Network connectivity testing
- Secure wireless network setup and configuration
 - Router setup and configuration

Computer Hardware

- Hardware peripherals installation
 - Hard drives, memory, power supplies, video cards, sound cards, etc.
- Diagnose hardware issues

Computer Software

- Install and configure operating systems
- Microsoft Office installation and configuration
- Antivirus software deployment

Training (Office Productivity Software)

- Microsoft Office expert-level training
 - Microsoft Excel
 - Microsoft Outlook
 - Microsoft PowerPoint
 - Microsoft Word

Technical Service Offerings (Advanced)

Server Configuration

- Install and configure operating systems
 - Windows Server Standard 2012 R2
 - Windows Server Essentials 2012
- Join computers to a domain
- Map network drives
- Configure server roles and features
 - Active Directory
 - DHCP
 - DNS
 - Backup and Restore
 - File Sharing
- Set up NIC teaming

Configure Cloud-Based Services

- Windows Azure Active Directory
- Microsoft Office 365 applications

Mobile Device Management

- BYOD (Bring Your Own Device) policy consulting
 - Microsoft Intune policy deployment
 - Microsoft Intune device configuration